the active place to play

Class afterschool party- Terms and Conditions:

Party Payments and Variations by You

- Your deposit payment of 50% secures your party booking. This deposit is non-refundable.
- The 50% deposit is calculated on 50% of the overall cost of the booking.
- Please note that your party is not confirmed until final payment has been received.
- Final payment is due, along with your final party numbers and extra, 7 days before your party date.

Variation by Us

- We reserve the right to change the content of any booking or party without prior notice.

Cancellation

- We do not refund any deposits paid.
- Payments in full are non-refundable.
- We will reschedule the party with up to two week's notice. This will be to any available date.
- The party must be rescheduled to the same party pricing; extra payments must be made if differences occur.

Party Bookings

- Party booking is for 100 people (Including children and adults)
- Maximum party numbers are based on the area allocated at the time of booking. Maximum numbers are site specific.
- If you require any additional products, we request these are ordered at the time of your final payment.
- Exclusive hires are only available at 6:30pm.

Rules and Responsibilities

- The 360 Play standard rules of play apply. Our rules of play are available to see on our website. https://360play.co.uk/about/rules-of-play/
- The party organiser should arrive 10 minutes before the start of the party.
- The party organiser must inform 360 staff of any food allergies or similar important facts concerning all children within their party.
- Important party cake allergen information - please read https://360play.co.uk/wp-content/uploads/2022/11/Protecting-allergens.pdf
- Please refrain from bringing in your own cake knife. We will supply you with a cake slice. Any outside knives brought into the centre will be confiscated.

The party organizer and the parents are responsible for the children at all times.

Party bookings are entirely responsible for managing their own celebration unless they choose an add-on for an exclusive party host.

- A catering fee of £100 will be added to all exclusive hires that choose to cater themselves. Customers must take full responsibility for their guests' allergen and dietary requirements, and we do not allow any products containing nuts.

We hope you enjoy your celebration