



Terms and Conditions of the 360 Peak Pass (applies to Direct Debits)

- The 360 Peak Pass is valid for 12 months from the date of purchase.
- 360 Peak Passes may only be used by the persons named on the card. Adults can be added to the membership if attending in person with the pass child.
- 360 Peak Passes will not be issued without a photograph of the child holder.
- The 360 Peak Pass card entitles the pass holder child and one adult (must be a registered adult) to free admission to any* 360 Play centre at any time, any day, during their opening hours. Additional adults will be charged at standard adult rate.
- The 360 Play Peak Pass does not guarantee entry during peak periods, Peak Pass holders will be subject to normal check-in/check-out procedure. Entrance to 360 Play remains on a first-come, first-served basis.
- 360 Play Peak Passes are not transferable or refundable and have no cash value.
- The 360 Play Peak Pass is not valid for special events. Special events may have a discounted price to pass holders.
- Customers producing a valid Peak Pass at the café bar will receive 10% off food and beverages. Please note you must show a valid key card to receive this.
- The 360 Play Peak Pass cannot be used in conjunction with any other offer.
- 360 Play general terms and conditions apply.

Terms and Conditions of the Direct Debit Pass

- A Direct Debit Pass contract is set up for a minimum of 3 months, and is set up in person in the centre, please speak to reception.
- Monthly direct debits are a full binding contract between DP Leisure (GB) Limited and the direct debit will automatically continue until you either cancel at the end of the 3 month contract or we are notified by email: bookings@dpleisure.co.uk
- Direct debits are non-transferable and each child requires a membership. For the 1st child it is £22.50 per month with all siblings at £17.50 per month as long as the payment comes from the one bank account.
- Direct debit membership is for a named child and one accompanying adult (not name specific), paid for by an adult and therefore it is the adult that enters into this agreement. Additional adults may be added to the membership.
- Direct debit payments are taken on the 1st of each month. The pro-rata charge will be chargeable at the point of purchase. The pro-rata payment is the remaining days of the month in which you are purchasing, and 1 month in advance.
- Payments are non refundable under any circumstances.
If you miss one payment then we will automatically cancel the direct debit.
If you have any concerns about your ability to pay our monthly fee, we strongly advise you to contact our bookings department before your payment is due by calling 01908 670160 Monday – Friday 9.00 – 5.30pm or email bookings@dpleisure.co.uk

Continued.....

- 360 Play (DP Leisure (GB) Limited) reserve the right to reject any application or withdraw without refund any membership in the event of failure to comply with the terms & conditions of the membership as per the signed registration form.
- Should DP Leisure (GB) Limited choose to discontinue the direct debit annual pass membership, all members will be notified in writing one month in advance.
- To cancel your direct debit, simply contact your bank and cancel your direct debit which you can do any time after your initial 3 months. The pass must be cancelled by the 20th of the month if you want it to stop at the end of that month. We ask out of courtesy that you send us an email to bookings@dpleisure.co.uk to inform us of your decision. If you do not send an email a member of the bookings team may contact you to discuss your cancellation.
- Please be aware that your direct debit membership benefits will cease at the end of the current months subscription if you cancel.
- 360 Play operates a policy that if a direct debit is defaulted or cancelled within the three month period, then 360 Play reserves the right to withdraw the option of a direct debit in the future.
- All member issues are managed by DP Leisure (GB) Limited the Head Office for 360 Play and correspondence should be emailed to bookings@dpleisure.co.uk