



Terms and Conditions of Online Admission

Please do **NOT** attend your play session if you have Coronavirus symptoms. Symptoms include a high temperature, a new continuous cough or a loss or change to your sense of smell or taste.

To view our COVID-19 secure measures visit [COVID Secure - 360 Play](#)

Please arrive no earlier than 15 minutes before your allotted arrival time. At peak times we may reach capacity and you may be asked to leave after your 2-hour session.

If we are not at capacity, then you're welcome to stay and play.

Tickets

You will need a valid email address to buy tickets online, this is where your confirmation and ticket will be sent to. When visiting the centre, tickets may be shown in printed format or on a mobile phone.

The tickets you buy are non-refundable. However, we do understand that sometimes circumstances change, and you may occasionally need to amend your booking. This will be subject to availability and will only be available if transferring to the same booking type.

Tickets are valid for the date and session booked only.

Prices shown include VAT.

General

Terms and Conditions of entry to 360 Play apply at all times when in the centre:
<https://360play.co.uk/tc/>

Ticket holders must adhere to the rules of play at all times when in the centre:
<https://360play.co.uk/about/rules-of-play/>