

Terms and Conditions of the 360 Play Pass – April 2016

- The 360 play pass is valid for children from 1 12 years old only.
- The 360 Play pass is Valid for 12 months from the date of purchase.
- 360 Play pass cards may only be used by the persons named on the card.
- 360 Play pass cards will not be issued without a photograph of the holder.
- The 360 Play Pass card entitles you to free admission only and entrance to 360 Play remains on a first come first served basis.
- The 360 Play Pass allows one adult free entrance with every Play Pass holder, additional adults will be charged at standard adult rate.
- All new customers must pay a one off family registration fee.
- 360 Play reserves the right to withdraw any attraction or to close part or all of the facility at any time without prior notice or compensation.
- 360 Play pass cards are not transferable or refundable and have no cash value.
- Replacement cards are charged at £1.00.
- Admission to 360 Play and use of the facilities are subject to the published last admission and closing times. 360 Play Pass does not guarantee entry during peak periods, Play Pass holders will be subject to normal check-in/check-out procedure.
- The 360 Play pass is not valid for special events and outside of published opening hours.
- We regret that if 360 Play has to restrict trading hours, we cannot extend the duration of the pass or refund monies.
- 360 Play reserves the right to refuse admission and withdraw the 360 Play Pass of any person failing to abide by these terms and conditions or the 360 Play rules of play.
- Personal abuse of staff and other customers will not be tolerated. 360 Play reserves the right to refuse admission and withdraw the 360 Play Pass without prior notification.
- The 360 Play pass cannot be used in conjunction with any other offer.