



360 Play Direct Debits

Looking for a place to regularly relax with the family? Without the chore of worrying if it's "term time or after 2.30pm"? 360 Play memberships, unlike most family entertainment centres, are NOT restricted in any way, meaning you can enjoy using your pass however and whenever you like.

Enjoy entry to 360 Play at a fraction of the cost. Ideal for parents or child-minders looking for a weekly get together.

“Just a 3 month membership obligation with no cancellation fee thereafter”

Why not drop in and take a look around, please just drop in any time 10am to 4pm and someone will be happy to show you around (no need to make an appointment)

Sign up and start saving today!

Terms and Conditions: **Please read carefully** all direct debit memberships are administered by DP Leisure (GB) Limited

Monthly direct debits are a full binding contract between DP Leisure (GB) Limited and the member and will automatically continue until you either cancel at the end of the 3 month contract you we are notified in writing to: membership@360play.uk.com

Members are required to pay for all activities' outside of their membership option and must have a valid ticket for use.

All member issues are managed by DP Leisure (GB) Limited the Head office for 360 Play and correspondence should be emailed to membership@360play.uk.com

Direct debits are non-transferable and each child requires a membership, for the 1st child it is £15.00 per month with all siblings at £10.00 per month as long as the payment comes from the one bank account.

Should DP Leisure (GB) Limited choose to discontinue the direct debit Play pass membership all members will be notified in writing one month in advance.

Direct debit membership is for a named child, paid for by an adult and therefore it is the adult that enters into this agreement.

360 Play (DP Leisure (GB) Limited) reserve the right to reject any application or withdraw without refund any membership in the event of failure to comply with the Terms & Conditions of the membership as per your signed registration form.

At the time of signing up for direct debit a pro-rata payment will be taken to cover the current month (depending on the number of days remaining the charge could be as high as one month's subscription), you then have instant unlimited access to all of the 360 Play centres.

If you join up after the 15th of the month the pro-rata charge along with the first month's direct debit will be chargeable at the point of purchase, so therefore the first payment taken via Direct Debit will be on the 1st of the following month, (ie



purchased on 21st June the pro-rata charge plus Julys direct debit will be due meaning your first payment via direct debit would be 1st August).

If you sign up before the 15th of the month only the pro-rata charge will be taken at the time of purchase (ie 13th June only the pro-rata charge will be due, the first direct debit will be collected on 1st July)

The monthly membership fee will be debited monthly on the 1st of the month (or closest working day) unless cancelled; this effectively extends your membership by one month each payment on a rolling contract. Payments are non refundable under any circumstances.

If you fail to pay any monies due under this agreement or if any Direct Debit is returned unpaid or if any other form of payment is not honoured for whatever reason, DP Leisure (GB) Limited reserves the right to charge an administration fee of £20. If you have any concerns about your ability to pay our monthly fee, we strongly advise you to contact our bookings department before your payment is due by calling 01908 247170 Monday – Friday 9.00 – 5.30pm or membership@360play.uk.com

Cancellation (for monthly members)

To cancel your membership, simply contact your bank and cancel your direct debit which you can do any time after your initial three months, we would ask out of courtesy you send us an email to membership@360play.uk.com to inform us of your decision. If you do not send an email a member of the bookings team may contact you to discuss your cancellation.

If you cancel your Direct Debit before the end of your initial three months, you will still be liable for the remained of the three months subscription as well as an additional £20 administration fee. To be clear, if you cancel your Direct Debit before the end of you initial three months, an additional £20 administration fee is added to your bill and you will be pursued, including by legal means, for recovery.

Please be aware that your direct debit membership benefits will cease at the end of the current months subscription should you wish to cancel.

Please be aware that it will not be possible to reinstate your previous membership, and if you wish to use the 360 Play facilities again, you will have to go through the signing up process once more. 360 Play operates a policy if a direct debit is defaulted or cancelled within the three month period, then 360 Play reserves the right to withdraw the option of a direct debit in the future.

3 monthly Direct Debit

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